

# Samsung DCS816

- enhanced digital technology...

## ...for small and growing offices

In today's competitive environment, your success depends upon providing an efficient and responsive service. This means ensuring that your organisation is ready to react to the needs of your customers.

The DCS816 from Samsung has been designed to make communications as simple and natural as possible for even the smallest of offices, delivering the advanced features and functionality of a large telephony system at a fraction of the cost.



## ...with better connections

Up to 16 extensions are available on the DCS816, with ISDN connectivity for faster, smoother access to on-line services such as email and the Internet and features such as Caller ID display (CLI) and direct dialing (DDI) to an individual extension. Operator and group working can also ensure all calls are handled efficiently within your organisation.

A key benefit of the DCS816 is ease of use with effective features available at the touch of a button, such as: speed dialing, redialing, call forwarding for when you are engaged or unavailable, and call pick-up that enable users to answer colleagues calls from their own handset.

In addition, trunk-to-trunk transfer and call diverts allow calls to be seamlessly forwarded to external destinations such as a mobile phone, domestic number or even another office.



**SAMSUNG**

### ...at your fingertips

The DCS816 is available with a wide range of stylish and practical handsets from simple analogue and stand-alone DECT phones to fully featured digital keyphones with LCD display and programmable functions to meet the individual needs of each user.

Display keyphones offer either 7,14 or 38 programmable, fast-dial keys with tri-coloured LED lights to indicate system use plus an interactive LCD display to help users get the most from the system.

Non-display phones provide a cost-effective solution for staff who do not require CLI or DDI information yet retain the call handling functionality offered by the DCS816, ensuring everyone has their own point of contact and individual extension.

### ...for a cost effective investment

The DCS816 is a flexible, modular system that keeps costs down, as you only need to purchase the solution that your organisation needs. Additional handsets or devices can then be easily added, so as your needs grow so can the DCS816.

In addition, Least Cost Routing (LCR) allows you to control ongoing call costs by automatically selecting the cheapest courier for each outbound call from your selected list of suppliers.

#### DCS816 System Features

- 12 Digital Extensions maximum
- 4 Analogue Extensions maximum
- 8 Channel - Basic Rate ISDN
- Calling Line Identification (CLI)
- DECT - Analogue compatible
- Direct Dialing Inward (DDI)
- Door entry facility
- Music on hold connection
- Night service
- Number to name translation (CLI and DDI)
- Programmable Least Cost Routing
- Remote Maintenance and Diagnostics
- So Bus working
- Voicemail and Auto Attendant option

#### DCS816 Main User Features

- Busy lamp fields
- Call forwarding
- Call hold
- Call pickup
- Conference Call
- Directory of up to 200 entries
- Headset working
- Integral paging
- Interactive handset menu screen
- Last number redial
- Operator working
- Programmable keys
- Speed dialing
- Trunk to trunk transfer

Please note some features may not be supported within certain product configurations or may require the purchase of additional hardware or software.

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